



## 2025 SUSTAINABILITY REPORT

EnsureMePh InsuranceBroker, Inc  
(Doing business under the brand name InsuranceKo)

### I. Introduction

This Sustainability Report is presented by EnsureMePh Insurance Broker, Inc., operating under the brand name InsuranceKo, to reaffirm the Corporation's commitment to sustainable business practices, sound corporate governance, regulatory compliance, and social responsibility, in line with the expectations of the Insurance Commission of the Philippines.

As a licensed insurance broker, EnsureMePh recognizes the importance of balancing business growth with responsible corporate conduct. Sustainability continues to be embedded in the Corporation's operations through governance-driven practices, technology-enabled efficiencies, environmental awareness, and long-standing community engagement initiatives.

During the reporting period, the Corporation continued to strengthen its digital operations, maintain active outreach programs, and support collaborative sustainability efforts with employees, clients, and business partners.

### II. Corporate Governance and Regulatory Compliance

EnsureMePh continues to uphold a corporate governance framework anchored on compliance with applicable laws, rules, and regulations, including the Insurance Code of the Philippines, relevant Insurance Commission Circulars, and other regulatory issuances.

The Corporation maintains governance practices that promote accountability, transparency, ethical conduct, and responsible insurance brokerage operations.

#### Key Governance Practices

1. Continued compliance with licensing, reporting, and regulatory requirements of the Insurance Commission;
2. Periodic review and enhancement of internal policies and operational procedures;
3. Strengthened oversight by management to ensure operational integrity, risk management, and regulatory compliance;
4. Promotion of professionalism, ethical business conduct, and client protection;
5. Adoption of technology-enabled processes to support secure and compliant operations.

The Corporation recognizes that strong governance remains fundamental to long-term sustainability, operational resilience, and stakeholder confidence.

### III. Environmental Sustainability Initiatives

#### A. Paperless and Digital Operations

1. EnsureMePh continues to promote environmentally responsible operations through the use of digital and paperless processes across its business activities.

The Corporation further enhanced its cloud-based and IT-driven systems for documentation, communication, reporting, and record management, where practicable and permitted by regulation.

Key initiatives include:

1. Increased use of digital storage and electronic records management;
  2. Continued reliance on electronic communication and online coordination with clients and partners;
  3. Reduced printing and minimized use of physical files and paper-based documentation;
  4. Improved digital workflow processes to enhance operational efficiency and reduce waste.
2. These initiatives contribute to environmental sustainability while supporting secure, efficient, and compliant business operations.

#### **B. Responsible Use of Technology**

The Corporation continues to explore and utilize technology solutions that improve service delivery and operational efficiency while supporting sustainability objectives.

Technology-enabled operations help reduce physical resource consumption, improve accessibility of information, and streamline internal processes. EnsureMePh likewise remains mindful of maintaining data privacy, cybersecurity, and regulatory compliance in the implementation of digital systems.

The Corporation also recognizes that updated and reliable technology helps improve daily operations, supports sustainable business practices, and allows the Company to better respond to the changing needs of its members and stakeholders

### **IV. Social Sustainability and Community Engagement**

#### **A. Continuing Community Outreach Program**

EnsureMePh maintained its long-standing community outreach program, which has been active since 2007, reflecting the Corporation's enduring commitment to social responsibility and community support.

The outreach initiatives continue to be funded through monthly employee contributions, together with the Corporation's corresponding support. This shared participation promotes accountability, compassion, and employee engagement in community development activities.

Funds collected are utilized for charitable activities, assistance to underserved communities, and emergency response efforts, depending on identified needs and available resources.

The Corporation also encourages employees to actively participate in volunteer and outreach activities to foster social awareness, teamwork, and a culture of service.

## **B. Annual Christmas Gift-Giving Activities**

EnsureMePh continued its annual Christmas gift-giving initiatives for selected communities and beneficiaries in need.

In 2025, the Corporation conducted a gift-giving activity for selected barangay as part of its community outreach initiatives. The activities included the distribution of gifts, food packs, and basic necessities during the holiday season, with the participation of employees and company representatives. These initiatives aim to share support and goodwill with communities during significant occasions.

## **C. Assistance During Calamities and Emergencies**

The Corporation continued to provide assistance during calamities and emergency situations, including typhoons, floods, and other natural disasters affecting communities.

Support was extended through financial assistance, relief goods, donations, and other forms of aid, subject to circumstances and available resources. EnsureMePh remains committed to responding, where feasible, to urgent community needs during times of crisis.

## **V. Partnerships and Stakeholder Engagement**

### **A. Collaboration with Local Business Partners**

EnsureMePh continued to support and participate in initiatives of local business partners that promote sustainability, environmental awareness, and responsible business practices.

Through collaborative efforts and stakeholder engagement, the Corporation contributed to programs that support:

1. Environmental awareness and sustainability advocacy;
2. Responsible and sustainable business practices;
3. Community-based environmental and social initiatives;
4. Shared corporate social responsibility efforts.

These partnerships strengthen the Corporation's sustainability objectives through cooperation with organizations that share similar environmental and social values.

### **B. Stakeholder Impact**

The Corporation's sustainability initiatives continue to provide positive impact to various stakeholders, including:

1. Communities, through outreach programs and emergency assistance;
2. Employees, through active involvement in volunteerism and sustainability initiatives;
3. Business partners, through collaborative sustainability and community programs;

4. Clients and regulators, through engagement with a compliant, ethical, and responsible insurance broker.

## **VI. Commitment to Continuous Improvement**

EnsureMePh remains committed to continuously improving its sustainability practices and integrating responsible business principles into its operations.

The Corporation shall continue to:

1. Maintain compliance with Insurance Commission governance and reporting requirements;
2. Further enhance digital and paperless operational processes where feasible;
3. Strengthen the responsible use of technology to improve operational efficiency;
4. Continue supporting sustainability and environmental initiatives with business partners and stakeholders;
5. Sustain long-term community outreach and employee participation programs;
6. Promote responsible corporate citizenship and ethical business conduct.

## **VII. Conclusion**

This Sustainability Report reflects EnsureMePh Insurance Broker, Inc.'s continuing commitment to sustainable and responsible business practices under the brand InsuranceKo.

Through sound corporate governance, compliance-driven operations, digital transformation, environmental awareness, and sustained community engagement, the Corporation continues to align its business practices with the principles of sustainability and the expectations of the Insurance Commission of the Philippines.

EnsureMePh remains committed to strengthening its sustainability initiatives and contributing positively to its stakeholders, communities, and the broader business environment.